

THE EDUCATIONAL SERVICES COMMISSION OF NEW JERSEY

WARRANTY POLICY

(effective February 1, 2016)

All Stertil-KONI lifting systems are warranted for a period of **two (2) years for parts and two (2) years for labor** commencing from the effective date of acceptance by the Customer. A warranty registration form or registration card must be sent to Stertil-KONI within 30 days of receipt of equipment to establish such date; otherwise the invoice date will become the effective date of acceptance by the customer. During the warranty period, parts that are found to be defective will be repaired or replaced (at the option of Stertil-KONI) without charge. The repaired or replaced part will be returned with freight charges prepaid by Stertil-KONI.

The defective part must be returned to Stertil-KONI with the acceptance date listed on the part **within 45 days of part failure**. Contact the Stertil-KONI Parts Manager for a Return Goods Authorization (RGA) and a return shipping label. Failure to return parts, or submit a completed Warranty Request Form, within 45 days will **VOID** that individual warranty claim. You will be invoiced for any repaired or replaced part that had initially been supplied on a voided warranty claim after the 45 day period.

In addition to the above stated warranty terms;

- ✓ There is a **parts-only** warranty for Mobile Lift hydraulic cylinders for the period year two (2) through year five (5).
- ✓ There is a lifetime **parts-only** warranty on nylon guide rollers used in Stertil-KONI lifting products that utilize such rollers.
- ✓ Warranty is non-transferrable.

This warranty does not apply where equipment has been damaged due to abnormal wear, misuse, overloading, accident (including shipping), improper maintenance, alteration, improper fluid maintenance, operator error, or other causes not the result of defective materials or workmanship. Drive over cables for mobile lifts are warranted, however, only for vehicles with pneumatic tires.

Repair or replacement is the exclusive remedy for allegedly defective equipment under this warranty, and Stertil-KONI will not be liable for any consequential or incidental damages for breach of any express or implied warranty on this equipment. Stertil-KONI is not responsible for claims made by persons other than Stertil-KONI authorized service or sales representatives.

Kevin Hymers
Director of Operations